



IBIZA 2022 PHOTOSHOOT

In Collaboration with **MLDN DEMONS Clothing**

Terms & Conditions

Rep Route x MLDN - Terms & Conditions

Due to the ongoing Covid-19 pandemic we are now accepting cancellations via email and there is no longer any need to write to our offices.

To contact our administration department you can do so by emailing us at the following address: admin@rep-route.com

This page (together with the documents referred to on it) tells you the terms and conditions (Terms) on which we provide travel and accommodation services via access to and use of our website hosted at <https://www.rep-route.com> (our site) to individuals seeking our assistance (Clients, you, yours) in the arrangement of holidays, which involves the provision of accommodation and hosted event experiences, excursions & activities (Services).

Please read these Terms carefully before using Services or other material available from our site. You should understand that by using any of our Services, you agree to be bound by these Terms, to the exclusion of any other terms and conditions.

This page details the current terms and conditions for The Tropic Group LTD Photography. When you are ready to book your Ibiza '22

Photoshoot Package, you will receive a link to an online version of this contract for you to add a digital signature.

Thank you for booking the Ibiza 2022 photography package with Rep Route Working Holidays ("me/I/we/our/us/my/the photographer"). Please read these Terms and Conditions carefully, as they apply to your ("you/the client") booking ("Photography Services/photo shoot session/sitting/package").

We are happy to answer any questions or concerns you may have in relation to these T&Cs at any time. However, continuing with your booking means you are agreeing with these terms.

We reserve the right to change these Terms & Conditions at any time, and we will give reasonable notice to you if this happens.

GENERAL

These Terms and Conditions constitute an agreement between the parties and supersede all previous agreements between the parties relating to its subject matter. No variation or agreed termination of these terms and conditions (or of any document referred to in it) shall be effective unless it is in writing. If any provision of this agreement (or part of any provision) is found by any court or other authority of competent jurisdiction to be invalid, unenforceable or illegal, the other provisions shall remain in force. A person who is not a party to this agreement shall not have any rights under or in connection with it.

This agreement and any dispute or claim arising out of or in connection with it or its subject matter shall be governed by and construed in accordance with the law of England and Wales.

ACCEPTANCE

Your booking and/or payment of your package signifies acceptance of these terms and conditions as a legally binding contract, unless otherwise objected to explicitly and in writing, prior to accepting our service. No variation of this contract shall be recognised unless explicitly agreed to in writing.

Any booking or payment made to us (including the booking fee) indicates that you have read, understood and agreed to all the terms and conditions as set out in this document, in its entirety. If this contract has to be enforced, you agree to mediation instead of court proceedings.

STAYING COVID SECURE

All photoshoot sessions will be planned to maintain, wherever possible, the following additional precautions:

- wearing a face visor throughout your shoot;
- no unnecessary physical contact (e.g. handshaking);
- ensuring sufficient time to air the studio between sessions;
- deep cleaning high contact and hard surfaces in the studio between sessions;
- washing cottons and linens at 60 degrees celsius after use;
- 'quarantining' delicate fabrics and props for at least 72 hours before using them again;
- providing disposable gloves, masks and hand sanitiser with at least 60% alcohol for client use;
- asking clients to confirm they are symptom-free, to remove their shoes on arrival and to wash their hands before entering the studio.

If you are experiencing any of the known symptoms of Covid-19, or if you have been in contact with anyone who has recently experienced symptoms, or if you or any member of your household has been asked to self-isolate, then please inform us immediately.

Despite taking the above steps to mitigate the spread of Covid-19, carrying out any activity in Spain currently carries a degree of risk of infection. Continuing with your booking and attending your photography package constitutes an acceptance of this risk. Please

consider any health conditions of yourself or those you live with before making an informed decision about whether you are happy to accept this risk.

If we need to reschedule your photoshoot booking due to you or someone in your household experiencing symptoms of Covid-19, and/or due to a regional or national lockdown which prevents us from operating in resort or prohibits non-essential travel, then this will need to be rescheduled at a time that suits both parties.

PHOTOSHOOT PARTICIPATION

Whilst in resort on the Ibiza '22 Package you shall be invited to take part in photography & videography shoots by our in resort independent representative as well as the media team. By agreeing to these terms you are consenting to the usage of these images & videos of yourself for promotional & social media use by Rep Route Working Holidays & MLDN Demons. These images & videos can be used by the package hosts on their respective websites, YouTube channels & Social Media Pages (Facebook, Instagram)

You shall also be provided with hard copies of all media containing yourself upon request. To request this media please email admin@rep-route.com.

RESERVATIONS

Your photoshoot session is reserved only once paid for. Booking fees are non-refundable and contribute towards the host's time planning your shoot with you and creating and sending out your Booking Confirmation pack.

RESCHEDULING & REFUNDS/CANCELLATIONS

Sometimes it is necessary for the photographer or client to reschedule, for example due to injury or serious illness. If there are unavoidable circumstances that affect your ability to take part in our photo shoot session, then we are happy for us to reschedule once, for our 2023 photoshoot. Please let us know as soon as possible that you can no longer make the session, and at least 7 days in advance.

Please note that any new date will be subject to the host's availability. We shall use reasonable endeavour to arrange an alternative date for your photo shoot session.

Please note that in the lead-up to Christmas and other special occasions, rescheduling may not be possible until the following year.

In the event that we cannot agree another date, or if you are unable to attend your re-booked session, then your session fee will be lost.

Your session fee is non-refundable should you decide to cancel your photo shoot.

Please note that all Gift Vouchers and Gift Certificates are non-refundable.

HEALTH

If you are taken ill by an infectious disease, you must let us know and rearrange your session until you are fully recovered and no longer contagious. This is to protect the health of all clients.

Please inform us on booking if you or anyone attending your photoshoot package suffers from any health conditions including allergies, photosensitive epilepsy, medical issues, physical difficulties and disabilities etc.

PRICES & PAYMENTS

The price for your photoshoot package will be as agreed at the time of booking. Booking your session by paying your booking fee guarantees that you receive our current rates – this shall be reflected within your booking confirmation. Sessions rescheduled by the client are subject to the prices current at the time of rescheduling. Prices on the website or on marketing materials may be out of date, and we reserve the right to adjust prices at any time without prior notice. All prices are in sterling (£).

All photoshoot sessions must be taken within 12 months of the booking fee payment being made. Any exceptions to this need to be

agreed in writing, and the current prices and booking conditions will apply.

The balance is to be paid in full before any prints, albums or other products are ordered on your behalf. Payment can be made by Bank Transfer, Card Payment via PayPal, or via cash/debit/credit card in person. Your payments shall automate via subscription service monthly – by agreeing to these terms you consent to these payments.

YOUR OBLIGATIONS

You agree to assist and cooperate with us in all matters relating to the Photography Services and to supply us with all information reasonably requested in order for us to carry out the Photography Services. You agree to do everything you can and that we request of you to ensure that everyone attending the photoshoot is well-rested and cooperative (e.g. no sugary food or drinks before or during the shoot, staying calm, positive and encouraging; getting involved with the games, activities and instructions given by the photographer etc). Although we will do everything we can to make the experience engaging and enjoyable, you understand that we are not responsible for any photoshoot participants who refuse to cooperate, and that this may impact on the number and quality of the images we are able to capture.

You agree to take responsibility for your own safety throughout your photoshoot duration, recognising that there are additional hazards to watch out for in a professional photography studio, including, but not limited to, lights and light stands, background sheets and background stands, electrical equipment, trip hazards, fall hazards etc. If you are in, on or near a prop you agree to remain nearby, vigilant and responsible for your safety at all times.

CREATIVE LICENCE

You grant the photographer full creative licence to shoot, select images, edit images and deliver them in the style and method chosen by the photographer and reflective of the style and quality advertised by the photographer.

IMAGE ARCHIVING

Rep Route will keep all images on archive permanently from the date of your photo shoot session.

It is your responsibility to backup any digital files you receive. Please create multiple backups on different devices, and ensure the safe keeping of any prints, albums or other products.

DATA PROTECTION

Rep Route will store Client names, contact details and session information privately and will not share these with any other business or organisation. A separate Privacy Policy is available on request.

LIABILITY

In the unlikely event of technical problems, camera/photographic failure, loss of image(s) before delivery to the client is made, injury or sickness beyond our control, our liability shall be limited to a full refund of all monies paid.

We will not be liable for any acts, events, omissions or accidents beyond our reasonable control, including strikes, failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, inclement weather or default of suppliers or sub-contractors.

The limitation on liability shall also apply in the event that Photos are lost through equipment malfunction, are lost in the mail or otherwise lost or damaged. Our total liability for any breach, representation, act or omission (including negligence) shall be limited to our fee in relation to the Photo Services and we shall not be responsible for any special, indirect or consequential or pure economic loss, costs, damages, charges or expenses.

In the event of incapacitating illness or injury to the Photographer, we will have the option, whenever possible, to mutually agree with you a replacement photographer to carry out the Photo Services. If we

cannot agree a replacement then we shall refund to you any fee paid in relation to the interrupted Photo Services in full.

Any directions issued to clients, their guests or employees during a photographic shoot/event are deemed to be at said persons own risk. Rep Route cannot be held responsible for any personal accidents during a photographic shoot.

Rep Route is not responsible for the quality of services provided by business partners or other third parties. Your statutory rights are not affected.

IMAGE PERMISSIONS RELEASE

Being able to share the photographs we capture is an essential part of running a our business – after all, seeing our work is usually one of the main reasons clients book us! In fact, it's so vital that **in return for your full image permissions release below, you'll get £25 credit* towards any of our photoshoot or workers packages after your shoot.**

We also enjoy sharing your stories and images on our blog. These give you a page that's all about you, which is perfect for sharing with friends and family who are further away. We don't include surnames or address details more specific than a town or city.

Nevertheless, the General Data Protection Regulation (GDPR) requires that we make clear how your images may be used, and collect your consent for this use.

"I provide consent for images captured by Rep Route Working Holidays to be used for":

- ◆ Photography qualifications and awards (with the Master Photographers Association)
- ◆ Editorial (e.g. blog about your shoot on rep-route.com)
- ◆ rep-route.com website (e.g. in our galleries)

◆ Business promotion (e.g. leaflets, brochures, adverts, postcards etc)

◆ Social Media (e.g. a sneak peek from your shoot on Instagram & Facebook)

CURRENT TRAVEL RESTRICTIONS

Due to the current regulations of the Spanish Government, as of today (1st February 2022) these currently state that all visitors to the country must be fully vaccinated. As per the UK Government website:

Before travel to Spain, everyone travelling by air or sea must fill in and sign an online [Health Control Form](#). If you do not complete this form electronically, you may submit it in paper format before boarding.

On arrival into Spanish ports and airports you must show the QR code (hardcopy or digital) issued when you completed the online [Health Control Form](#) before travel.

The additional documentation you must present on entry when travelling from the UK to Spain is determined by your reason for travel:

- Tourism: you must show valid proof of being fully vaccinated (with both doses of a two-dose vaccine or one dose of a one-dose vaccine) at least 14 days prior to arrival in Spain (date(s) of vaccination must be specified). See '[If you're fully vaccinated](#)'. You cannot use the UK [proof of COVID-19 recovery record](#)
- EU citizens and accompanying family members of an EU citizen (including those travelling for tourism purposes), residents of Spain, or those covered by one of the other exemptions listed may present alternative documentation to the vaccine certificate. See [Exemptions](#)

For up to date government travel conditions and restrictions please refer to the Gov.uk website.

By agreeing to these terms and conditions you are stating your current vaccination status shall allow you entry to Spain OR you

intend to be fully vaccinated as per the conditions stated above before the date of 1st May 2022.

For further up to date information visit: <https://www.gov.uk/foreign-travel-advice/spain/entry-requirements>

COPYRIGHT & OWNERSHIP

The copyright and all other rights in the Photos shall be retained by Rep Route Working Holidays. The Photographer asserts the right to be credited as the author of the Photos in accordance with sections 77 and 78 of Copyright, Designs and Patents Act 1988. Any unauthorised reproduction or modification of any images will constitute a breach of copyright. This includes making copies or 'screen shots' of images shared by the photographer online.

Sometimes the photographer may share previews or "sneak peeks" of your images, or give you access to an online gallery of images. These images must not be copied, screen shot, downloaded, edited or altered in any way.

If you wish to share photographs to your own network (i.e. Facebook, blog or any other online channels) you agree to do so only once you have purchased and paid for them. In addition, you agree to include the photographer's company name (Rep Route) and Facebook page or Website (rep-route.com) in your posts.

Clients are not permitted to take their own photographs at any portrait photography session.

YOUR HOLIDAY PAYMENTS

All payments must be made in Sterling. Once you have made your initial booking / deposit payment (£49) your working holiday is booked. You will receive a confirmation email reconfirming the booking usually within 48 hours. If you have selected to pay £1 deposit please be aware a further £49 is due to be paid 7 days later. Rep Route Working Holidays will attempt to process this payment 3

times. Should the payment fail to be provided the booking shall be cancelled. A reinstatement fee of £39 shall be applied in order to reactivate the booking. The remaining balance (accommodation fee) must be paid at least 2 months before travelling, unless your booking is made within 2 months of your planned departure date. If this is the case, Rep Route Working Holidays will arrange the dates of payment to suit the client and Rep Route Working Holidays. We are happy to accept late bookings where possible and available.

The accommodation fee is to be paid in installments. Once your booking is confirmed with Rep Route Working Holidays installment payments will begin to be taken the following month. These payments will be made on the 1st of every month (unless alternative methods or month dates are requested). Alternatively the full accommodation fee needs to be paid at least 2 months before your booked arrival date. If however you are leaving within 2 months of your chosen departure date the fee will need to be paid in full, unless otherwise arranged with our administration team. If you have any queries please don't hesitate to contact us. If your accommodation fee is not received by the agreed date, Rep Route Working Holidays has the right to cancel your space and the contract without notice to yourself and without any refund. However we do allow late payments as long as arrangements have been made with the working abroad rep team.

CANCELLING YOUR HOLIDAY

Should you wish to cancel your confirmed booking, notification must be made in writing. Email or verbal notification is not sufficient. The following charges will apply from the date in which written notification is received by Rep Route Working Holidays (this is to compensate for estimated losses and expenses):

- 90 – 60 days: 35% of the total cost
- 59 – 47 days: 50% of the total cost
- 46 – 1 days: 100% of the total cost

All Refunds are subject to a £39 Administration Fee charge.

All cancellations are subject to a £39 Administration Fee charge.

Date changes are not allowed to be made if your arrival date is within 8 weeks of your request. If you change your date and then unable to

come you are not entitled to apply for a refund. Unless otherwise agreed with the office.

Rep Route Working Holidays offers a 7 day cooling off from the original date in which the booking was confirmed, which allows cancellation free of any additional charge.

Please note that when referring to notification this is in relation to your booking balance due date.

NO CANCELLATION FEES WILL BE WAIVED AS A RESULT OF:

- Injury or sickness.
- Delayed, rescheduled or missed flights.
- Climatic, social or political problems.
- Pandemics, Epidemics, Bird flu, Swine flu, SARS, Leprosy, Shingles, Pink eye, Rickets or Chaffed lips. However, you may be able to have any cancellation fees refunded by your Travel Insurance company – subject to their terms. Please note that deposit fees are non-refundable.

PRICE GUARANTEE

Once booked, the price of your holiday is fully guaranteed and will not be subject to any surcharges. We reserve the right to revise prices for new bookings. The price that we confirm at the time of booking is the price you pay.

SERVICES NOT INCLUDED

Your flight, holiday insurance, personal expenses (food, drinks, laundry etc) and the 50 Euros deposit are not included in the price of your working holiday.

TRAVEL ARRANGEMENTS

Rep Route Working Holidays is not liable for any travel arrangements to any airport you are flying from. Neither are we liable for any losses and/or expenses incurred as a result of individuals booking flights or applying for positions with a third party. If you book your flight without consulting with Rep Route Working Holidays, you will not be entitled to an airport pick-up or greeting at your selected destination.

However alternative arrangements for airport collection and transfer can be agreed with the working abroad rep team.

INAPPROPRIATE BEHAVIOUR

If the behaviour of any individual causes offence, danger, damage or distress to others we reserve the right at all times to cancel or terminate the booking. If this situation arises Rep Route Working Holidays" responsibility will cease and the company is under no obligation to cover expenses incurred and will not consider or accept any claims for compensation, refunds, deposits or rent paid whatsoever.

OUR STAFF

To enable us to offer you efficient and professional services, we are committed to ongoing training, part of which sometimes involves the recording of phone calls and video recording of guests during activities, events or Rep Route Working Holidays guest gatherings. We may ask you to be interviewed/ recorded for promotional video material.

OUR COMMITMENT

All information supplied to Rep Route Working Holidays by its members is treated in the strictest confidence and is subject to the Data Protection Act. We promise to provide you with the best possible service, however certain holidays may only operate if minimum numbers are attained and we therefore have the right to cancel your booking if that minimum number is not achieved. It is, however, unlikely that we will have to make any changes to your working holiday as plans are made months in advance. We do however, reserve the right to make changes at any time should the need arise.

REGISTRATION AND PRICE

The registration and overall cost are two separate payments, paid per person. The booking / registration fee is to start the process of matching individuals with suitable roommates and reserves your place on your chosen departure date. Once this is paid, you then

agree to pay the accommodation fee no later than 6 weeks before your arrival in your destination. If however your leaving within 6 weeks of your chosen departure date the full fee will need to be paid in full, unless otherwise arranged if you need to change your departure date there is a charge of £35 per person. If you wish to change your flight departure or return date you will be subject to the Terms & Conditions of your travel agent.

INDEPENDENT HOLIDAY REPRESENTATIVES

You accept that Rep Route Working Holidays is responsible for introducing you to an independent holiday representative on arrival. Your reps responsibility is to provide you with your event tickets and to be accessible for any questions or concerns you have whilst being accommodated by Rep Route Working Holidays. Your rep is contracted to you for the period of your stay. Please note holiday reps are not directly employed by Rep Route Working Holidays, they are independent holiday representatives.

ACCOMMODATION AND DEPOSIT

You confirm that accommodation supplied by Rep Route Working Holidays is only for you and your selected roommates and may be subject to a small deposit.

Rep Route reserves the right to alter the allocated accommodation without notice. By agreeing to these terms & conditions you are confirming your knowledge that the accommodation stated on our website and within our booking confirmation is subject to change.

If anyone, apart from your selected roommates is found in or proved to have resided in the accommodation without the knowledge or written consent of your representative, you may be asked to leave the accommodation without notice.

If you or any of your roommates damage the accommodation or contents or break any of the rules or regulations relating to the occupation of the apartment, you are required by the owner of the apartment to leave. You then forfeit your right to reclaim your deposit.

If you deny a representative the right of entry you will be immediately struck off the Rep Route Working Holidays database without further notice and will be required to leave the apartment. The amount of time you spend in the accommodation is at the discretion of Rep Route Working Holidays, pending all rules and regulations are adhered to.

Any deposit will need to be reclaimed in your destination and not in the UK after your arrival. Failure to reclaim in your destination will result in the loss of your deposit.

It is your responsibility to pay your deposit to the Rep or the landlord and to no other person. Only the landlord or Rep can issue a receipt to prove payment. Rep Route Working Holidays is not responsible if rent or deposit is paid to anyone else but the landlord or Rep.

You also understand that the accommodation is only available for 4 weeks maximum, after that time it is up to you and the landlord to organise a contract renewal and not Rep Route Working Holidays.

IMPORTANT – PLEASE NOTE

Rep Route Working Holidays cannot accept liability or pay compensation if a holiday is cancelled or if changes to your holiday due to war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disasters, fire or adverse weather conditions or any other reasons out of our control amounting to force majeure.

Although Rep Route Working Holidays uses all reasonable endeavours to ensure that introductions to members seeking introductions for roommates fall within the category of persons specified by them on their application form, it will not accept responsibility if, through no fault of its' own, any such person introduced does not fall within such category.

By applying to become a member of Rep Route Working Holidays you agree to be bound by our terms and conditions and that acceptance of your application by Rep Route Working Holidays will create a legally binding contract between them and yourself.

COMPLAINTS PROCEDURE:

Contact us via email. Our email address is admin@rep-route.com You can also contact the manager of the team via this email address to request a phone call.

You must:

- explain the problem
- give as much information as you can
- tell us what you want to happen

VISA/ PERMIT

Rep Route Working Holidays accepts no liability for any of their members failing to secure any relevant visa or permit for extended stay in your chosen resort. Should you encounter any penalties for staying outwith the currently permitted 90 days within 180 days as per the current government guidelines the liability belongs to you. Rep Route accepts no liability for any fines incurred through international travel.

COVID COVER

To ensure that our members are protected, in the event their arrival date is cancelled due to government-imposed Covid-19 related travel restrictions we have introduced Covid Cover. All our working holiday accommodation packages for the 2021 or 2022 season booked/reserved between November 2020 - June 2021 and will benefit from Covid Cover as standard & at no extra cost. Should government imposed Covid-19 related travel restrictions make your arrival impossible & your arrival date be confirmed as cancelled by our accommodation provider(s) you will receive a credit note for the full balance paid towards your existing holiday. This can be redeemed against any Rep Route products or services for the same or following season (subject to availability). If you reside in a country/region and due to local travel restrictions you are unable to attend your arrival, you will also be eligible to receive a credit note. Please note: Covid Cover applies only where it would be impossible for you to arrive on your scheduled arrival date. We will not be held accountable if you choose not to travel where the option is available.

The option to offer a credit note is at the discretion of Rep Route Working Holidays.